

STATE BANK OF INDIA, LOCAL HEAD OFFICE, THIRUVANANTHAPURAM
REQUEST FOR PROPOSAL / EXPRESSION OF INTEREST FOR
EMPANELMENT OF VENDORS FOR AMC OF COMPUTER HARDWARE &
PERIPHERALS IN THE BRANCHES/OFFICES IN THIRUVANANTHAPURAM CIRCLE

RFP / EOI REFERENCE NO : RFP – EOI / ITS / 2024-25/1
DATE OF RFP/EOI DOCUMENT : 09.05.2024
DATE OF CLOSING : 21.05.2024 17:00 Hours
DATE OF OPENING OF RFP /EOI : 22.05.2024 10:30 Hours

ISSUED BY	STATE BANK OF INDIA
	THROUGH THE ASSISTANT GENERAL MANAGER(ITS)
	ITS DEPARTMENT
	STATE BANK OF INDIA
	LOCAL HEAD OFFICE
	POOJAPPURA P O
	THIRUVANANTHAPURAM 695012

CONTACT NUMBERS: Tel : 0471-2192250, 2192241
: 8778872396, 9497713620

Email ID : agmits.lhotri@sbi.co.in / ajith.p.g@sbi.co.in

Assistant General Manager (ITS)

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The RFP/Expression of Interest (EOI) document can be downloaded from Bank website
www.sbi.co.in/sbi-in-the-news/ Empanelment of Vendors

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SL NO	EVENT	DATE
1	DATE OF ISSUE	09.05.2024
2	DATE OF CLOSING	21.05.2024 17:00 Hours
3	DATE OF OPENING OF RFP / EOI	22.05.2024 10:30 Hours

STATE BANK OF INDIA, LHO, THIRUVANANTHAPURAM**REQUEST FOR PROPOSAL / EXPRESSION OF INTEREST FOR EMPANELMENT OF VENDORS FOR AMC OF COMPUTER HARDWARE & PERIPHERALS IN THE BRANCHES/OFFICES IN SBI, THIRUVANANTHAPURAM CIRCLE**

The State Bank of India, IT Services Department, Local Head Office, Thiruvananthapuram invites application from reputed vendors having adequate experience in the field of Comprehensive Annual Maintenance Contract (CAMC) of computer hardware and peripherals for enlisting in Bank's panel for Branches and Administrative Offices located across Kerala including branches in Mahe, Minicoy and Kavaratti.

A panel of eligible service providers for a period of three years will be finalised based on the eligibility criteria and other technical evaluation as per the present RFP process. A separate tender evaluation exercise will be conducted every year among the eligible service providers identified as above and L1 rate will be finalised through e-tendering process. The service provider who match with the L1 rate will be identified as empanelled vendors for the said year and work orders may be issued, by the Administrative Office and LHO in the State of Kerala.

Blank application forms along with Annexures for this purpose are available in Bank's website <https://bank.sbi> → Sbi-in-the-news → Empanelment of Vendors and can be downloaded. The application forms as per the Annexures duly filled in with self-attested copies of all supporting documents and a copy of the terms and conditions as per this RFP/EOI duly signed in all pages should be submitted in a sealed cover super scribed "**APPLICATION FOR EMPANELMENT OF VENDORS FOR COMPREHENSIVE AMC**" so as to reach the following address on or before **21/05/2024 by 17:00 Hours.**

THE ASSISTANT GENERAL MANAGER (ITS),
ITS DEPARTMENT,
STATE BANK OF INDIA,
LOCAL HEAD OFFICE,
POOJAPPURA P O,
THIRUVANANTHAPURAM 695 012.

Telephone: 0471-2192250 / 241

Sealed tender box for direct submission of cover containing tender documents as above will also be available at the above address.

Consolidated clarification on the tender may be sought from the following email IDs and the vendor may attend online pre-bid meeting on 14/05/2024 at 15:00 Hours. Link will be shared later.

Id: agmits.lhotri@sbi.co.in, ajith.p.g@sbi.co.in

Assistant General Manager (ITS)

Terms and conditions relating to eligibility for applying for empanelment

1. Partnership Firms, Proprietorship concerns or Companies (hereafter 'the vendor') who has/have the experience of providing AMC Service in respect of computer systems and peripherals to commercial establishments including Central/State Government departments, Government & Public sector undertakings, Banks, reputed Private companies/Establishments) for a period of not less than three years shall be eligible to apply for the empanelment.
2. The average annual financial turnover of the vendor during the last 3 years ended 31.03.2024 should be not less than Rs.100.00 Lakhs per year in/from the same/similar service(s) and documents in support of the same to be provided along with the application for empanelment. (In case companies/entities with multiple business interests, only the turnover of the same/similar activity to be provided along with supporting documents)
3. Vendor shall have their registered office /functional offices/branches within the State of Kerala.
4. All the existing empaneled vendors who desire to offer their service to the Bank need to apply afresh.
5. AMC service to be provided by the vendors through their own engineers/employees and not through sub-contracting or any dealers/distributors/stockiest/franchisees etc., (No third party firms/companies/proprietary concerns are permissible.)
6. Empanelment will be Administrative Office (AO) wise. The empaneled vendors have to provide services at various branches/offices coming under the identified AO and various Regional Business Offices (RBO) under the AO. A list of Centers showing the AOs and RBOs are given as **Schedule** to the RFP. As such, vendors are instructed to select the Administrative Office of their choice in reply to col.No.12 (Annexure-II) of the RFP response/ application by ticking the applicable columns
7. By offering to provide AMC for computer hardware & peripherals, the vendor is giving an irrevocable confirmation and undertaking to the Bank of satisfactory discharge of AMC service and that branches do not suffer due to lack of spares/expertise on vendor's part. The vendor should be sufficiently equipped to procure sufficient spares (except consumables) required for satisfactory and uninterrupted service.
8. Those vendors, should have sufficient service centers in the respective centers/districts for applying for empanelment for that Administrative Office. Please see the **schedule** – list of Administrative Office.
9. Empaneled vendors shall execute definitive Agreement containing the terms of service, charges, down-time, penalty, Non-disclosure, indemnity to Bank, etc. in Bank's standard format, before undertaking AMC. Only those vendors who execute such definite agreement shall be empaneled. The AMC agreement(s) shall be finalized and signed at each AO. The AMC agreement should be signed within 1 month of awarding the contract to the vendor. If there is any dispute with respect to AMC service/ contract signing/ vendor payment, etc. the DGM (B&O) of respective AO shall decide the dispute and the vendor shall be bound by his/ her decision.
10. The application for empanelment should be signed by person(s) who is an authorized signatory of the vendor.

11. Vendors are required to take stock of computer system and peripherals once in every 3 months from the branch/ office under the respective AO. The list of branches/ offices under the control of AO will be provided by respective AO. Re-orientation of existing branch/ office will be intimated to the AMC vendor by respective AO, as and when it happens.
12. Payment for AMC Charges will be made Quarterly in arrears by the respective Administrative Office/RBOs/ branches.
13. Vendors should keep 10% of the total AMC amount as EMD with the Bank. Such EMD shall not carry interest.
14. Services should be provided normally within the premises of the Bank itself. Any identified parts other than hard disk will be allowed to take out of the premises of the Bank on a case to case basis with prior gate pass issued by the respective Branch / Office, only if so required for the purpose of providing the service.
15. Bank reserves the right to accept or reject any or all applications if at the time of submission or at any later stage the information furnished by the applicant is found to be incorrect.
16. In case discrepancies are found in the information submitted, the application shall be considered unsatisfactory and defective and the vendor will not be eligible to bid. The State Bank of India is not bound to ask the vendor for clarification or to cure the defects in the applications/documents submitted by the vendor. However, the Bank may, but not obliged to seek further clarifications, if so required and also allow to rectify the minor discrepancies, if any when necessary.
17. No outstation charges will be payable by the Bank to any of the empaneled vendors.
18. The engineers/ persons to be deployed by the empaneled vendors to provide AMC service should be the employees of the vendor and the vendor alone will be liable and responsible for the engagement, terms of employment, compliance of all labour laws, insurance cover, payment of minimum wages, etc., of such persons. The Bank shall not be liable/responsible for any claim by any such persons of whatsoever nature against the Bank and the vendor shall indemnify the Bank in respect of any such claim, if any made by such person(s).
19. **The application not in conformity with the terms and conditions herein will not be considered or will be rejected.**
20. The short-listed applicants will be notified in due course. The shortlisting will be for a period of three years. Only eligible shortlisted applicants will be invited to participate in the yearly tender for Rate Contract for AMC. The agencies selected on the basis of the tender for Rate Contract for AMC alone will be engaged by the Bank, subject to compliance of other terms and conditions for such engagement. The Rate Contract is valid for one year, unless it is decided otherwise.
21. All the relevant documents are to be duly attested by the authorized signatory of the vendor.
22. This RFP/ tender is governed by the laws of India and subject to the exclusive jurisdiction of Courts at Thiruvananthapuram, Kerala.
23. The vendor shall not be depanelled or their contract has not been terminated in the past by any public organization, bank/ Govt. agency
24. The vendor should not be blacklisted by any bank, RBI, IBA, Govt., etc.
25. Vendors which meet the above requirements and are interested in providing such services to State Bank of India (Thiruvananthapuram Circle) may submit responses to the EOI/RFP which should include the following information

- a. Covering letter (Annexure-I)
- b. Profile of the vendors and Compliances (Annexure-II).
- c. List of major contracts undertaken during the last three years including the contracts on hand flagged as Annexure-III.
- d. Site inspection of the previous works shall be done for the shortlisted applications and confidential information will be obtained from the previous clients for further process.

Selected applicants will be intimated of their empanelment. The panel will be in force for three years or new empanelment whichever is later, subjected to review at regular intervals

SCOPE OF WORK – ANNUAL MAINTENANCE OF COMPUTER HARDWARE AND PERIPHERALS

The core activities of AMC will include:

(i) The vendor will ensure to physically engage and station at office premises, at least one/more qualified and experienced Hardware-software Service Engineers depending upon the volume of work at the premises. The Service engineer should be available in office from 09.00 AM to 07:00 PM on all working days of the Bank in Kerala. The Service engineer should be skilled expertise personnel in the following fields:

(ii) Good knowledge in Microsoft Windows and Linux/Unix Operating systems. The Engineer should have minimum qualification of Diploma in Electronics / Computer Science with 3 years experience in maintenance of computer systems or Graduate with 2 years experience in maintenance of computer systems

(iii) Service Engineer should be able to handle issues relating to LAN connectivity of Servers/Nodes/Thin Clients (Identify the fault is due to the Hardware failure or Network related issue).

(iv) Service Engineer should be able to handle issues relating to Operating Software support including Active Directory Services, NAC (Network Admission Control) etc., and installation / updation of Antivirus for Windows/ Linux/Unix Operating Systems and OS Patch updation and Drivers for printers/scanners.

(v) Service Engineer should be able to handle issues relating to all types of computer hardware and peripherals such as Printer/Scanner/Webcams/Projectors etc. and configuring all types of printer functionality e.g. Passbook printer/IOI printers/Laser Printer/Multi Function Printer as well as all types of scanners, Browser and proxy configuration in Workstation/PCs.

(vi) Service Engineer should be able to handle different types of e-mail client related issues.

(vii) Service Engineer shall also co-ordinate with third party vendors in case of issues relating with Thin Clients / Desktop Computers, Servers, Scanners and Printers which are already under Warranty / AMC with different Vendors/OEMs.

(viii) Service Ensuring intact of the hardware configuration details like RAM /Hard Disk etc.

(ix) Service Engineer should be able to support issues related to Cheque Truncation System (CTS) scanners.

2. If required, AMC service may be extended beyond the working hours as well as on Saturday/ Sunday and Holidays to complete the task with prior intimation and approval of the branch/ bank.

3. In case of hard disc failure / Formatting and re-installation of system, it would be the responsibility of the vendor to retrieve the data to whatever extent possible and to ensure the functionality of the hardware.

4. Maintain sufficient spares and replacement of spares at the earliest and in any case within the stipulated time limit.

5. Arrange standby system / peripherals to ensure uptime/availability.

6. Coordination with the actual supplier or original equipment manufacturer (OEM) of the hardware, until proper functioning by the hardware/ Scanner/PCs/ Printers/ Scanners/ Storage etc., for systems under Warranty.

7. Coordination with Data Cabling Vendors for LAN & Network Integrator (Presently M/s Sify for WAN and smooth functioning of the branch.

8. Installation/Configuration of any Bank supplied software as per the requirement of branches/CPCs / Admin offices.

9. The vendor shall provide all assistance at the time of shifting, relocation, installation of the computer systems and its peripherals.

10. The Bank reserves the right to include any further details in respect of the requirement and details of services required by the Bank from the empaneled service providers, before holding the rate evaluation process as mentioned above.

SCHEDULE**DISTRIBUTION OF ADMINISTRATIVE OFFICES, RBOs AND BRANCHES**

SL NO	ADMINISTRATIVE OFFICE	RBO	OFFICE ADDRESS & BRANCHES	REVENUE DISTRICTS
1	THIRUVANANTHAPURAM	AO [6204]	SANGAM BUILDING OPP AKG CENTRE PALAYAM THIRUVANANTHAPURAM & DIRECT BRANCHES ATTACHED TO AO & CPCs at THIRUVANANTHAPURAM, NEDUMANGAD AND KAZHAKUTTAM	THIRUVANANTHAPURAM KOLLAM
		RBO 1[14916]	AO ADDRESS & BRANCHES UNDER THE RBO 1	
		RBO 2[61001]	KSHB BUILDING SHANTHINAGAR, THIRUVANANTHAPURAM & BRANCHES UNDER THE RBO 2	
		RBO 3[61002]	KSHB BUILDING SHANTHINAGAR, THIRUVANANTHAPURAM & BRANCHES UNDER THE RBO 3	
		RBO 4[61003]	KSHB BUILDING SHANTHINAGAR, THIRUVANANTHAPURAM & BRANCHES UNDER THE RBO 4	
2	KOLLAM	AO [70993]	3 RD FLOOR ARPAN TOWERS, PRATHIBHA JN KADAPPAKADA KOLLAM ,DIRECT BRANCHES ATTACHED TO AO & CPCs at KOLLAM AND KOTTARAKKARA	KOLLAM PATHANAMTHITTA
		RBO 1[14917]	ZONAL OFFICE ADDRESS & BRANCHES UNDER THE RBO 1	
		RBO 2[61004]	HOTEL HIGHLAND COMPLEX KOTTARAKARA & BRANCHES UNDER RBO 2	
		RBO 3[61006]	ENIKKATTIL BUILDING MC ROAD THIRUVALLA & BRANCHES UNDER RBO 3 & CPC at THIRUVALLA	
		RBO 4[61005]	KIDARATHIL CHRIS TOWER, COLLEGE ROAD, PATHANAMTHITTA & BRANCHES UNDER RBO 4 & CPC at PATHANAMTHITTA	
3	KOTTAYAM	AO [70997]	POLACHIRAKKAL CHAMBERS OPP COLLECTORATE	KOTTAYAM ALAPPUZHA

			KOTTAYAM & DIRECT BRANCHES ATTACHED TO AO & CPCs at KOTTAYAM AND CHANGANASSERY	
		RBO 1[14919]	STATE BANK OF INDIA, RBO 1 POLACHIRAKKAL CHAMBERS, COLLECTORATE-PO KOTTAYAM Dist : KOTTAYAM State: KERALA Pin : 686002 & BRANCHES UNDER THE RBO 1	
		RBO 2[61007]	SECOND FLOOR, POLACHIRAKKAL CHAMBER PB NO. 1115, OPPOSITE COLLECTORATE KOTTAYAM Dist : KOTTAYAM State : KERALA Pin : 686002 & BRANCHES UNDER THE RBO 2	
		RBO 3[61008]	RBO 3PNR TOWERS PALA, Dist : KOTTAYAM State : KERALA Pin : 686002 & BRANCHES UNDER THE RBO 3 & CPC at PALA	
		RBO 4[14918]	BEACH ROAD ALLEPPEY KERALA Dist : ALAPUZA State : KERALA Pin : 688012 & BRANCHES UNDER THE RBO 4 & CPC at ALAPPUZHA	
		RBO 5[61009]	PADMA BHAVAN BUILDING OPP. KSRTC BUS STN. MAVELIKKARA Dist : ALAPUZA State : KERALA Pin : 690101 & BRANCHES UNDER THE RBO5 &CPC at MAVELIKARA	
4	ERNAKULAM	AO [8769]	POST BOX 2597 SHANMUGAM ROAD, ERNAKULAM KOCHI Dist : ERNAKULAM State : KERALA Pin : 682031 & DIRECT BRANCHES ATTACHED TO AO	ERNAKULAM IDUKKI

			& CPCs at ALUVA AND ERNAKULAM and SBLC at Ernakulam	
		RBO 1[14920]	STATE BANK OF INDIA, LHO ANNEXE II SHANMUGHAM ROAD ERNAKULAM Dist : ERNAKULAM State: KERALA Pin : 682031 & BRANCHES UNDER THE RBO 1	
		RBO 2[14921]	STATE BANK OF INDIA RBO 2, ERNAKULAM ADMINISTRATIVE OFFICE, 8th FLOOR SHANMUGHAM ROAD ERNAKULAM, KOCHI Dist : ERNAKULAM State: KERALA Pin : 682031 & BRANCHES UNDER THE RBO 2	
		RBO 3 [61010]	ADMINISTRATIVE OFFICE 5TH FLOOR SHANMUGHAM ROAD ERNAKULAM, KOCHI Dist : ERNAKULAM State: KERALA Pin : 682031 & BRANCHES UNDER THE RBO 3	
		RBO 4[16220]	V.S Tower, Katcherythazha, MUVATTUPUZHA, Ernakulam-686661 & BRANCHES UNDER THE RBO 4 & CPC at MUVATTUPUZHA	
		RBO 5[61011]	PALAKKATTU BUILDING MANGATTUKAVALA THODUPUZHA, IDUKKI Dist : IDIKKI State: KERALA Pin : 685585 & BRANCHES UNDER THE RBO 5	
5	THRISSUR	AO [16218]	Administrative Office State Bank of India State Bank Bhavan 3rd Floor Kovilakathumpadom Thrissur – 680022 & DIRECT BRANCHES ATTACHED TO AO & CPCs at THRISSUR, GURUVAYUR, IRINJALAKUDA AND SHORANUR	THRISSUR PALAKKAD
		RBO 1[14922]	Regional Business Office State Bank of India 2nd Floor State Bank Bhavan	

			Kovilakathumpadom Thrissur – 680022 & BRANCHES UNDER THE RBO 1	
		RBO 2[61012]	THIRD FLOOR, GEETHANJALI PARAMEKKAVU DEVASWOM BUILDING THRISSUR Dist : THRISSUR Pin : 680001 & BRANCHES UNDER THE RBO 2	
		RBO 3[61013]	FOURTH FLOOR, SUN TOWERS EAST FORT, JUBILEE MISSION P O THRISSUR Dist : THRISSUR Pin : 680005 & BRANCHES UNDER THE RBO 3	
		RBO 4[14923]	DOOR NO: 11/919-2, 1ST FLOOR, OPP. ROBINSON MEMORIAL CSI, ROBINSON ROAD, PALAKKAD Dist : PALAKKAD Pin : 678014 & BRANCHES UNDER THE RBO 4 & CPC at PALAKKAD	
		RBO 5[18340]	PARAKKAL BUILDING IIND FLOOR, MAIN ROAD SHORANUR Dist : PALAKKAD Pin : 679121 & BRANCHES UNDER THE RBO 5	
6	KOZHIKODE	AO [16217]	I FLOOR SOTHERN TRADE TOWER PUSHPA JN. FRANCIS ROAD , CALICUT CALICUT DISTRICT KERALA Pin : 673002 & DIRECT BRANCHES ATTACHED TO AO & CPCs at KOZHIKODE AND KANHANGAD	KOZHIKODE MALAPPURAM KANNUR WAYANAD KASARKODE
		RBO 1[14924]	2 nd Floor, State Bank Bhavan Bank Road, Mananchira Kozhikode – 673001 & BRANCHES UNDER THE RBO 1	
		RBO 2[61015]	State Bank of India 3 rd Floor, State Bank Bhavan Bank road, Mananchira Kozhikode-673001 & BRANCHES UNDER THE RBO 2	
		RBO 3[61014]	II ND FLOOR, JUBILEE BHAVAN MINI BYPASS ROAD, ERANHIPALAM KOZHIKODE Dist : KOZHIKODE	

			State: KERALA Pin : 673006 & BRANCHES UNDER THE RBO 3	
		RBO 4[16219]	State Bank of India First floor, Elikkottil Arcade,Varangode, Down Hill P O Malappuram – 676505 & BRANCHES UNDER THE RBO 4 & CPC at MALAPPURAM	
		RBO 5[14925]	State Bank of India, M G Road, Thavakkara, Kannur – 670003 & BRANCHES UNDER THE RBO 5 & CPC at KANNUR	
		RBO 6[61016]	IIIRD FLOOR, KVR TOWER KANNUR KANNUR Dist : KANNUR State: KERALA Pin : 670002 & BRANCHES UNDER THE RBO 6	
7	LOCAL HEAD OFFICE THIRUVANANTHAP URAM	LHO [4282]	LHO, POOJAPURA THIRUVANANTHAPURAM & SBILD,GOC,CCPC,CPPC & ATC & Residences of CMC & CC Establishments in Kerala & Guest Houses	THIRUVANANTHA PURAM

ANNEXURE - I

Covering Letter Format

**AMC FOR COMPUTER HARDWARE & PERIPHERALS
INSTALLED AT BRANCHES AND ADMINISTRATIVE OFFICES****To**

THE ASSISTANT GENERAL MANAGER (ITS),
ITS DEPARTMENT,
STATE BANK OF INDIA,
LOCAL HEAD OFFICE,
POOJAPPURA P O,
THIRUVANANTHAPURAM 695 012.

Dear Sir,

With reference to the RFP/EOI No. **RFP – EOI / ITS / 2024-25 / 1, Dated 09.05.2024**, I/We have read and understood the instructions for empanelment of vendors in the Bank as contained in the tender form. I/We are agreeable to the terms and conditions therein and would like to respond to the RFP. I / We do hereby declare that the information furnished in the application and in the supplementary sheets (duly attested by the authorised signatory) are correct..

Signature:

Name:

Designation:

Address:

Place:

Date:

(Seal of Applicant)

ANNEXURE - II**APPLICATION FOR EMPANELMENT OF VENDORS FOR
UNDERTAKING COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT OF
COMPUTER HARDWARE & PERIPHERALS****PRE-QUALIFICATION: VENDOR'S PROFILE**

1	Name of the Applicant / Organization			
2	Address			
3	Year of Establishment			
4	Status of the applicant (Whether Company / Partnership / Proprietorship firm/, etc. Enclose documentary proof			
5	Name of the Partners / Directors/ proprietor (Add rows if required)			
6	Whether registered with Registrar of Companies/ Registrar of Firms. If so, mention number and date along with relevant documents			
7	Name and address of Bankers of the applicant			
8	Whether registered for GST purposes. If so, mention No & date			
9	Whether an assessee of Income Tax. If so, mention PAN			
10	a)Furnish copies of Balance Sheet and Profit & Loss account for the last three years upto 31.03.2024 (duly attested by the authorised signatory) b) Copy of Tax return filed for the last three years			
11	Whether presently empanelled in other organizations, furnish name and date of empanelment			
12	Please mentioned the AO-Centres in which the applicant is willing to undertake AMC (Please see the details of AOs and RBOs under each AOs given in the schedule .Applicant can select one or more (or all) centres where they have sufficient persons and other facility to provide service at such centres. Please tick(✓) selected AOs	Sl no	Name of Administrative Office	Tick (✓)wherever applicable
		1	Thiruvananthapuram	
		2	Kollam	
		3	Kottayam	
		4	Ernakulam	
		5	Thrissur	
		6	Kozhikkode	

13	Detailed description and value of works done for SBI or any of its erstwhile associate banks in the past (supported with relevant documents)	
14	Detailed description and value of works done for others in the past (supported with relevant documents)	
15	Details of works on hand being executed by the Organisation (supported with relevant documents)	
16	Furnish the names of three responsible persons in Banks/other institutions who will be in a position to certify about the quality as well as past performance of the organization / applicant	
17	Details of work Force available with the firm	
18	Whether willing to undertake AMC in Lakshadweep /Mahe	Yes / No
19	Have you depanelled or your contract has been terminated in the past by any bank/ Govt. agency or any other person or entity. If so give the details, including reasons for depanelment or termination.	
20.	Have you blacklisted by any bank, RBI, IBA, Govt., etc., at any time, if so, please give details.	

I / We have read and understood the instructions and terms and conditions containing in the advertisement appeared ondate / in the Bank's website and in the application form. I / We do hereby declare that the information furnished in the application and supplementary sheets are correct and to the best of my/our knowledge and belief.

Signature:

Name:

Designation:

Address:

Place:

Date:

(Seal of Applicant)

List of Enclosures.:

- 1.
- 2.
- 3.

ANNEXURE – III

LIST OF APPLICANT'S MAJOR CUSTOMERS SERVING IN LAST 3 YEARS AND REFERENCES

Sl. No	Name and complete postal address of the customer (Purchaser) (other than SBI)	Name, Designation, Telephone, Fax, Telex Nos, e-mail	Nature and Description, Quantity of Good/ Services ordered by the customer during last 3 years	Value of Goods / Services ordered in last 3 years	Reference Letter enclosed

(Enclose necessary documentary proof)

Signature of Authorized Signatory with date & seal